

# Oxford University Press Accessibility Conformance Report

(Based on VPAT® Version 2.4)

**Name of Product/Version:** *Oxford Learning Link & the OUP e-Reader*

**Product Description:** **Oxford Learning Link** is an application which hosts resources for Higher Education (HE) textbooks. Resources include interactive quizzes, flashcards, practice exercises, matching activities etc.

These resources are also integrated into LMS/VLE tools such as Canvas, Blackboard Learn, Moodle 3.0.10, etc. through importation of “Oxford Learning Link Course Packages” (formerly known as “cartridges”).

HE’s e-books are accessed through OUP’s proprietary **e-Reader** tool. The tool can be access via the Oxford Learning Link platform, Oxford Learning Link Course Packages, and Oxford Learning Link Courses on the Canvas platform. Within the e-books, in-line resources such as videos, quizzes, and interactives (hosted on Oxford Learning Link platform) can be viewed.

**Report Date:** 19 Dec 2022

**Contact Information:**

**Notes:**

**Evaluation Methods Used:**

The Oxford Learning Link application and the OUP e-Reader have been evaluated for the Higher Education Value Stream division of Oxford University Press for accessibility of its text and features. The evaluation was conducted in accordance with WCAG 2.1 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, and motor disabilities.
- Manual evaluation of the application using assistive software (NVDA), and assessment tools (Axe, CCA), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
  - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
  - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

### **Assessment has been conducted on the following platforms for desktop**

Device	OS Version	Browser	Tools	Comments
Desktop	Windows 10	Chrome	1.NVDA	1.Screen Reader for Desktop Browser
			2.CCA	2.Tool Validates Color contrast ratio
iPad	IOS	Safari	Voice over	Screen Reader for IOS device
Desktop	Mac OSX	Safari	Voice over	Screen Reader for Mac device

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A Level AA
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A Level AA
Section 508 as published in 2017, at <a href="https://www.section508.gov">https://www.section508.gov</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11)	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 – Web, Chapter 10 – Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 – Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1 (Web)</li> <li>• 10.2.1 (non-web document)</li> <li>• 11.2.1.1 (Software)</li> <li>• 11.2.2.1 (Closed Functionality Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports with Exceptions</p>	<p>Web:</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>• OLL- In 3A: Quiz page, there is a decorative image which contains the alt attribute, which is not required, instead alt should be null for decorative image.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (LevelA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2 (Web)</li> <li>• 10.2.2 (non-web document)</li> <li>• 11.2.1.2 (Software)</li> <li>• 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports with exception</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• OLL- In streaming audio OUP hosted page- there is no transcript provided for the media file.</li> <li>• OLL- In Testing pairing accessible &amp; non-accessible items page- there is no transcript provided for the media file.</li> <li>• E-reader- In page 37- The description provided for the video is read very fast and it is overlapping with original video's audio.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3 (Web)</li> <li>• 10.2.3 (non-web document)</li> <li>• 11.2.1.3 (Software)</li> <li>• 11.2.2.3 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports With Exception</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• OLL- In page 3A: Quiz- There is no captions provided for the media content available in this page of the OLL application.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4 (Web)</li> <li>• 10.2.4 (non-web document)</li> <li>• 11.2.1.4 (Software)</li> <li>• 11.2.2.4 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.7 (Web)</li> <li>• 10.2.7 (non-web document)</li> <li>• 11.2.1.7 (Software)</li> <li>• 11.2.2.7 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• OLL- In Testing pairing accessible &amp; non-accessible items- Both the buttons (CCV) &amp; (Simple CCV v1.0), pop-up messages are not announced.</li> <li>• OLL- In testing pairing accessible &amp; non-accessible itemspage- after (search) option &amp; last item of breadcrumb option voice over announces twice “list end”.</li> <li>• OLL- In 12 A: Quiz page- popup message of map is not read by screen reader.</li> <li>• OLL – In 3A: Quiz page- video title is not given for the video.</li> <li>• OLL- In streaming video OUP hosted page- Description provided for the media content is not read.</li> <li>• OLL- In streaming video OUP hosted page- Video title is not being announced by screen reader.</li> <li>• OLL- In streaming video OUP hosted page- there is no main landmark given in the page.</li> <li>• OLL- In streaming audio OUP hosted page- Audio title is not being announced by screen reader.</li> <li>• OLL- In streaming audio OUP hosted page- change country list in top navigation bar position in which landmark is not announced properly by screen reader.</li> <li>• E-reader- page 37-video title is not being announced by screen reader.</li> <li>• E-reader-page H1 1- there is no level 1 heading.</li> <li>• E-Reader- search bar in top navigation bar is announced twice by screen reader.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.8 (Web)</li> <li>• 10.2.8 (non-web document)</li> <li>• 11.2.1.8 (Software)</li> <li>• 11.2.2.8 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports with exception</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• OLL- 14F: timeline page- In footer links, meaningful sequence is not followed when operated by iPad.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• The OLL &amp; e-reader Application does not rely on sensory characteristics such as shape, size, visual location, orientation, or sound for instructions.</li> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.10 (Web)</li> <li>• 10.2.10 (non-web document)</li> <li>• 11.2.1.10 (Software)</li> <li>• 11.2.2.10 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports with exception</p>	<p>Exceptions:</p> <ul style="list-style-type: none"> <li>• E-reader: Page H1 1: Links are colored as blue and only color is used as mode of information.</li> <li>• E-reader: Page 39: Links are colored as pink and only color is used as mode of information.</li> <li>• E-reader: Page 39: Links are colored as blue and only color is used as mode of information.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.11 (Web)</li> <li>• 10.2.11 (non-web document)</li> <li>• 11.2.1.11 (Software)</li> <li>• 11.2.2.11 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.15 (Web)</li> <li>• 10.2.15 (non-web document)</li> <li>• 11.2.1.15 (Software)</li> <li>• 11.2.2.15 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports with exception</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• OLL- testing pairing accessible &amp; non-accessible items page- Discipline link in top navigation bar is not operable through keyboard. <b>NOTE-</b> This feature has been told by developers that they are going to remove this feature in future.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.16 (Web)</li> <li>• 10.2.16 (non-web document)</li> <li>• 11.2.1.16 (Software)</li> <li>• 11.2.2.16 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• No Known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.16 (Web)</li> <li>• 10.2.16 (non-web document)</li> <li>• 11.2.1.16 (Software)</li> <li>• 11.2.2.16 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No custom keyboard shortcuts are used.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.17 (Web)</li> <li>• 10.2.17 (non-web document)</li> <li>• 11.2.1.17 (Software)</li> <li>• 11.2.2.17 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Session timeout functionality is not applicable</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.18 (Web)</li> <li>• 10.2.18 (non-web document)</li> <li>• 11.2.1.18 (Software)</li> <li>• 11.2.2.18 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• There are no moving or blinking elements, and not contents that auto-update with scrolling.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.19 (Web)</li> <li>• 10.2.19 (non-web document)</li> <li>• 11.2.1.19 (Software)</li> <li>• 11.2.2.19 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• There is no flashing, sliding or blinking elements in the Very short Introduction Application.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.20 (Web)</li> <li>• 10.2.20 (non-web document) – Does not apply</li> <li>• 11.2.1.20 (Software) – Does not apply</li> <li>• 11.2.2.20 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Support</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No known defects</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.21 (Web)</li> <li>• 10.2.21 (non-web document)</li> <li>• 11.2.1.21 (Software) – Does not apply</li> <li>• 11.2.2.21 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.22 (Web)</li> <li>• 10.2.22 (non-web document)</li> <li>• 11.2.1.22 (Software)</li> <li>• 11.2.2.22 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports with exception</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• OLL- In testing pairing accessible &amp; non-accessible items- 2M:zip page- After Help button the focus is going to top navigation bar instead of main content of the page. <b>NOTE-</b> This page has been told by developer that it is out of scope after testing.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.23 (Web)</li> <li>• 10.2.23 (non-web document)</li> <li>• 11.2.1.23 (Software)</li> <li>• 11.2.2.23 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Exceptions:</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A)</p>	<p>Web: Supports with exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• OLL- In 12 A: Quiz page, there is a map given which don't have (+/-) to zoom in/out of map. User can zoom in/out of map using fingers which is a violation of this criteria.</li> </ul>
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Pointer cancellation is not applicable.</li> </ul>
<p><a href="#">2.5.3 Label in Name</a> (Level A)</p>	<p>Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>
<p><a href="#">2.5.4 Motion Actuation</a> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Motion Actuation functionality is not applicable.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.27 (Web)</li> <li>• 10.2.27 (non-web document)</li> <li>• 11.2.1.27 (Software)</li> <li>• 11.2.2.27 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• The application uses the language attribute on the HTML element to specify the default language of each page.</li> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.29 (Web)</li> <li>• 10.2.29 (non-web document)</li> <li>• 11.2.1.29 (Software)</li> <li>• 11.2.2.29 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.30 (Web)</li> <li>• 10.2.30 (non-web document)</li> <li>• 11.2.1.30 (Software)</li> <li>• 11.2.2.30 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• No known defects</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.33 (Web)</li> <li>• 10.2.33 (non-web document)</li> <li>• 11.2.1.33 (Software)</li> <li>• 11.2.2.33 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• Error Identification is not applicable here.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.34 (Web)</li> <li>• 10.2.34 (non-web document)</li> <li>• 11.2.1.34 (Software)</li> <li>• 11.2.2.34 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• Not applicable in this application.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.37 (Web)</li> <li>• 10.2.37 (non-web document)</li> <li>• 11.2.1.37 (Software)</li> <li>• 11.2.2.37 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web: Exceptions:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p data-bbox="96 207 548 240"><b><u>4.1.2 Name, Role, Value</u></b> (Level A)</p> <p data-bbox="96 282 289 315">Also applies to:</p> <p data-bbox="96 354 344 386">EN 301 549 Criteria</p> <ul data-bbox="142 425 737 656" style="list-style-type: none"> <li>• 9.2.38 (Web)</li> <li>• 10.2.38 (non-web document)</li> <li>• 11.2.1.38 (Software)</li> <li>• 11.2.2.38 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p data-bbox="96 695 310 727">2017 Section 508</p> <ul data-bbox="142 766 474 863" style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p data-bbox="999 522 1304 587">Web: Supports with Exceptions</p>	<p data-bbox="1329 149 1465 207">Web: Exceptions</p> <ul data-bbox="1377 217 2005 961" style="list-style-type: none"> <li>• OLL- In testing pairing accessible &amp; non-accessible items page: country list in top navigation bar's state is not announced by screen reader.</li> <li>• OLL- In testing pairing accessible &amp; non-accessible items page: discipline link in top navigation bar when clicked, its state is not announced by screen reader. <b>NOTE-</b> This feature is getting removed in future told by developers.</li> <li>• E- reader- page 22: Go to image walkthrough link and see there are buttons whose name is not properly defined.</li> <li>• E- reader- page H1 1: Links present in this page don't have proper role defined</li> <li>• E- reader- page 37: Under the video, there is credit button whose state is not properly defined.</li> <li>• E- reader- page 39: Pink color links present in this page don't have proper role defined for them. After opening it a popup appears whose close button name is not correctly given.</li> <li>• E- reader- page 39: Blue color links present in this page don't have proper role defined for them.</li> </ul>

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5 (Web)</li> <li>• 10.2.5 (non-web document)</li> <li>• 11.2.1.5 (Software)</li> <li>• 11.2.2.5 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• The Very short Introduction Application does not contain any live video contents.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.6 (Web)</li> <li>• 10.2.6 (non-web document)</li> <li>• 11.2.1.6 (Software)</li> <li>• 11.2.2.6 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.4 Orientation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.</li> <li>• No known defects.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.9 (Web)</li> <li>• 10.2.9 (non-web document)</li> <li>• 11.2.1.9 (Software)</li> <li>• 11.2.2.9 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Not applicable in this application.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.12 (Web)</li> <li>• 10.2.12 (non-web document)</li> <li>• 11.2.1.12 (Software)</li> <li>• 11.2.2.12 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.13 (Web)</li> <li>• 10.2.13 (non-web document)</li> <li>• 11.2.1.13 (Software)</li> <li>• 11.2.2.13 (Closed Software)</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.14 (Web)</li> <li>• 10.2.14 (non-web document)</li> <li>• 11.2.1.14 (Software)</li> <li>• 11.2.2.14 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No known defects.</li> </ul>
<p><a href="#">1.4.10 Reflow</a> (Level AA)</p>	<p>Web: Support</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• No know defects</li> </ul>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>
<p><a href="#">1.4.12 Text Spacing</a> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No Known Defects</li> </ul>
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Hover does not trigger additional content to become available.</li> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.24 (Web)</li> <li>• 10.2.24 (non-web document) – Does not apply</li> <li>• 11.2.1.24 (Software) – Does not apply</li> <li>• 11.2.2.24 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• The Application provides capabilities for incorporating navigation links and search functions in user interfaces.</li> <li>• Headings, landmarks, unique link, and button names help users navigate pages quickly.</li> <li>• Pages have consistent navigation areas.</li> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.25 (Web)</li> <li>• 10.2.25 (non-web document)</li> <li>• 11.2.1.25 (Software)</li> <li>• 11.2.2.25 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.26 (Web)</li> <li>• 10.2.26 (non-web document)</li> <li>• 11.2.1.26 (Software)</li> <li>• 11.2.2.26 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports With exception</p>	<p>Web: Exceptions</p> <ul style="list-style-type: none"> <li>• OLL- Testing pair accessible &amp; non-accessible items page- When the voice over goes to footer links, focus is visible on all the links at once.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.28 (Web)</li> <li>• 10.2.28 (non-web document)</li> <li>• 11.2.1.28 (Software) – Does not apply</li> <li>• 11.2.2.28 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.31 (Web)</li> <li>• 10.2.31 (non-web document) – Does not apply</li> <li>• 11.2.1.31 (Software) – Does not apply</li> <li>• 11.2.2.31 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Navigational mechanisms that repeated on multiple web pages within a set of web pages occur in the same relative order each time they repeated, unless the user initiates a change.</li> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.32 (Web)</li> <li>• 10.2.32 (non-web document) – Does not apply</li> <li>• 11.2.1.32 (Software) – Does not apply</li> <li>• 11.2.2.32 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• Components that have the same functionality within the product identified consistently.</li> <li>• No known defects.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.35 (Web)</li> <li>• 10.2.35 (non-web document)</li> <li>• 11.2.1.35 (Software)</li> <li>• 11.2.2.35 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not applicable</p>	<p>Not applicable.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.36 (Web)</li> <li>• 10.2.36 (non-web document)</li> <li>• 11.2.1.36 (Software)</li> <li>• 11.2.2.36 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• There are no form submissions that deal with sensitive information.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.3 Status Messages</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.38 (Web)</li> <li>• 10.2.38 (non-web document)</li> <li>• 11.2.1.38 (Software)</li> <li>• 11.2.2.38 (Closed Software) – Does not apply</li> <li>• 11.6.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> <li>• No Known Defects.</li> </ul>

### Table 3: Success Criteria, Level AAA

Note: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

## 2017 Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. Link names are not read properly by the screen reader. For few buttons name role value and state is not read by the screen reader.
302.2 With Limited Vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers. Link names not being read properly, order of focus is not proper. For few buttons name role value and state is not read by the screen reader. For few links the screen reader is not announcing their purpose properly.
302.3 Without Perception of Color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information. Some links are distinguished from regular text by means of only color.
302.4 Without Hearing	Supports with Exceptions	The application has few media contents which don't have captions and descriptions which might affect the user.

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports with Exceptions	The application has a media content whose descriptions is read very fast and overlapping with original video sound which might confuse user with these criteria.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports with Exception	The application has a map which don't have feature of zoom in/out using buttons.
302.8 With Limited Reach and Strength	Supports	All the components of the applications designed in such a way that related buttons placed near each other to minimize mouse movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	Semantically correct markup used so that information, structure, and relationships understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content and not having the proper logical sequence.

## Chapter 4: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

## Chapter 5: [Software](#)

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
501.1 Scope – Incorporation of WCAG 2.1 AA	Not Applicable	
502 Interoperability with Assistive Technology	Not Applicable	
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Not Applicable	
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationship	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Not Applicable	
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Not Applicable	
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Not Applicable	
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	



Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	This Application is not a software product
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.1</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All pages contain a “print to PDF” button.
603 Support Service	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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Notes:

## Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.2.1 Usage without vision	Supports with Exceptions	Components are accessible to those without vision who use assistive technology such as screen readers. Link names are not read properly by the screen reader. For few buttons name role value and state is not read by the screen reader.
7.2.2 Usage with limited vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers. Link names not being read properly, order of focus is not proper. For few buttons name role value and state is not read by the screen reader. For few links the screen reader is not announcing their purpose properly.
7.2.3 Usage without perception of color	Supports with Exceptions	Color is used only as a decorative or supplemental attribute of user interface elements. A textual representation always used as the primary mechanism for conveying information. Testing identified one or more components where color alone conveys information. Some links are distinguished from regular text by means of only color.
7.2.4 Usage without hearing	Supports with Exceptions	The application has few media contents which don't have captions and descriptions which might affect the user.
7.2.5 Usage with limited hearing	Supports with Exceptions	The application has a media content whose descriptions is read very fast and overlapping with original video sound which might confuse user with these criteria.
7.2.6 Usage with no or limited vocal capability	Not Applicable	The product does not require speech input.

Criteria	Conformance Level	Remarks and Explanations
7.2.7 Usage with limited manipulation or strength	Supports with Exception	The application has a map which don't have feature of zoom in/out using buttons
7.2.8 Usage with limited reach	Supports	Most of the components of the applications designed in such a way that related buttons placed near each other to minimize mouse movements.
7.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include visual features with flashing that could trigger seizures.
7.2.10 Usage with limited cognition, language, or learning	Supports with Exceptions	Semantically correct markup used so that information, structure, and relationships understood independently of presentation. The improper heading sequence and unavailability of landmarks make it difficult for users with cognitive limitations to understand the content and not having the proper logical sequence.
7.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

## Chapter 5: [Generic Requirements](#)

Notes: The product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: The product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

## Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>6.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required
6.1.1 Captioning playback	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.1.2 Captioning synchronization	Not Applicable	
6.1.3 Preservation of captioning	Not Applicable	
6.1.4 Captions characteristics	Not Applicable	
6.1.5 Spoken subtitles	Not Applicable	
6.2.1 Audio description playback	Not Applicable	
6.2.2 Audio description synchronization	Not Applicable	
6.2.3 Preservation of audio description	Not Applicable	
6.3 User controls for captions and audio description	Not Applicable	

## Chapter 8: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

## Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes:

## Chapter 10: [Non-web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.1</a> section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

## Chapter 11: [Software](#)

Notes: This is Not Applicable; the product is web application and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	Not Applicable	

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
11.2.2 Software success criteria (closed functionality)	Not Applicable	
<b>11.3 Interoperability with assistive technology</b>	Not Applicable	
<b>11.3.1 Closed functionality (informative)</b>	Not Applicable	
<b>11.3.2 Accessibility services</b>	Not Applicable	
11.3.2.1 Platform accessibility service support for software that provides a user interface	Not Applicable	
11.3.2.2 Platform accessibility service support for assistive technologies	Not Applicable	
11.5.2.3 Use of accessibility services	Not Applicable	
11.3.2.4 Assistive technology	Not Applicable	
11.3.2.5 Object information	Not Applicable	
11.3.2.6 Row, column, and headers	Not Applicable	
11.3.2.7 Values	Not Applicable	
11.3.2.8 Label relationships	Not Applicable	
11.3.2.9 Parent-child relationships	Not Applicable	
11.3.2.10 Text	Not Applicable	
11.3.2.11 List of available actions	Not Applicable	
11.3.2.12 Execution of available actions	Not Applicable	
11.3.2.13 Tracking of focus and selection attributes	Not Applicable	
11.3.2.14 Modification of focus and selection attributes	Not Applicable	
11.3.2.15 Change notification	Not Applicable	
11.3.2.16 Modifications of states and properties	Not Applicable	
11.3.2.17 Modifications of values and text	Not Applicable	
<b>11.4 Documented accessibility usage</b>	Not Applicable	
11.4.1 User control of accessibility features	Not Applicable	
11.4.2 No disruption of accessibility features	Not Applicable	
11.5 User preferences	Not Applicable	
<b>11.6 Authoring tools</b>	Not Applicable	
<b>11.6.1 Content technology</b>	Not Applicable	
11.6.2 Accessible content creation	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.6.5 Templates	Not Applicable	

## **Chapter [12: Documentation and Support Services](#)**

Notes: The product does not offer support services and is therefore not subject to the requirements of this section.

## **Chapter [13: ICT Providing Relay or Emergency Service Access](#)**

Notes: The product does not offer relay or emergency service access and is therefore not subject to the requirements of this section.

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