

We use Canvas – how do we integrate an Oxford Learning Link course package?

1. Contact Oxford Learning Link Support to obtain your Key and Secret:

Extended Live Support Hours: Monday – Friday: 9am – 11pm Eastern

Saturday: 11:30am – 8pm Eastern

Sunday: 11:30am – 11pm Eastern

855-281-8749

(immediate response; you will be asked for an email address to which we will send the key and secret)

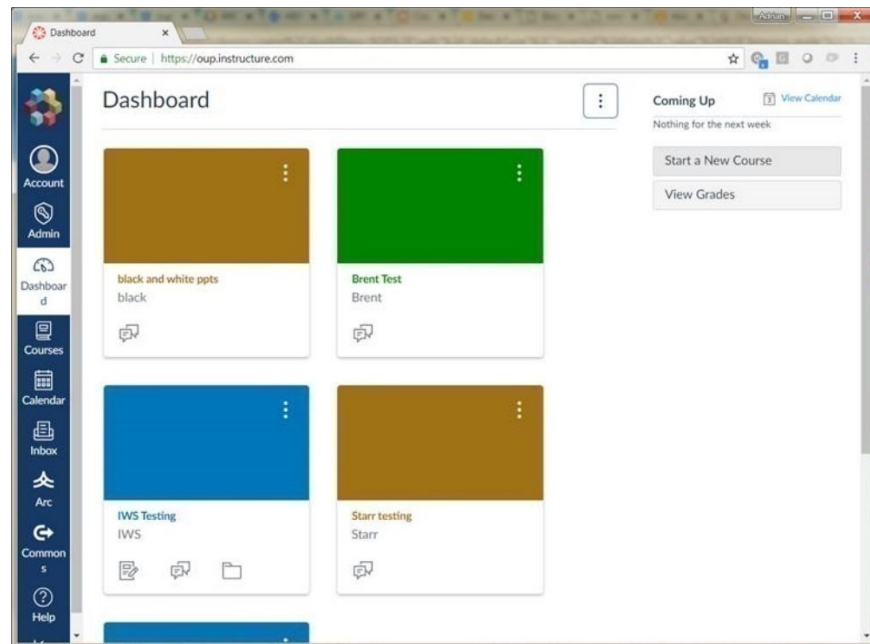
learninglink.support@oup.com (turnaround time less than 24 hours)

Note: OUP technical support is provided by HudsonSoft, so any written response may come from a hudsonsoft.com email address.

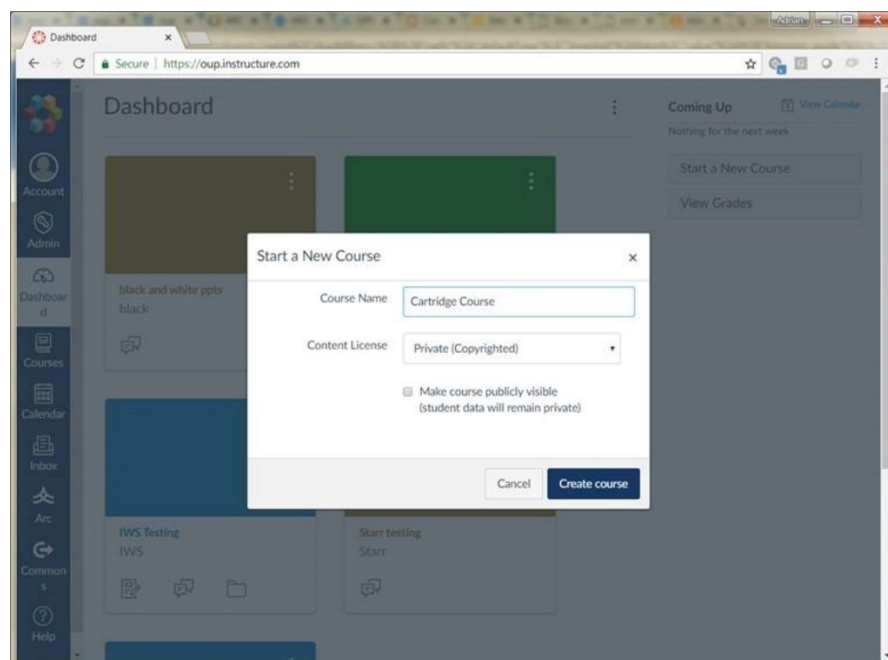
When you call, please also have available the email address from your LMS/VLE settings for each instructor, including any teaching assistants, who will need instructor-level access to this content. This is critical as we need to verify that the email address(es) in your LMS/VLE settings match exactly the email address(es) OUP has for them in our system. If those addresses do not match, the instructors will not be able to view the content.

Please note that the student email addresses in the LMS/VLE settings need to be the email address connected to their access. To ensure that the student's registration matches their account in your LMS/VLE, students need to register their access code or purchase code through the course content in your LMS/VLE.

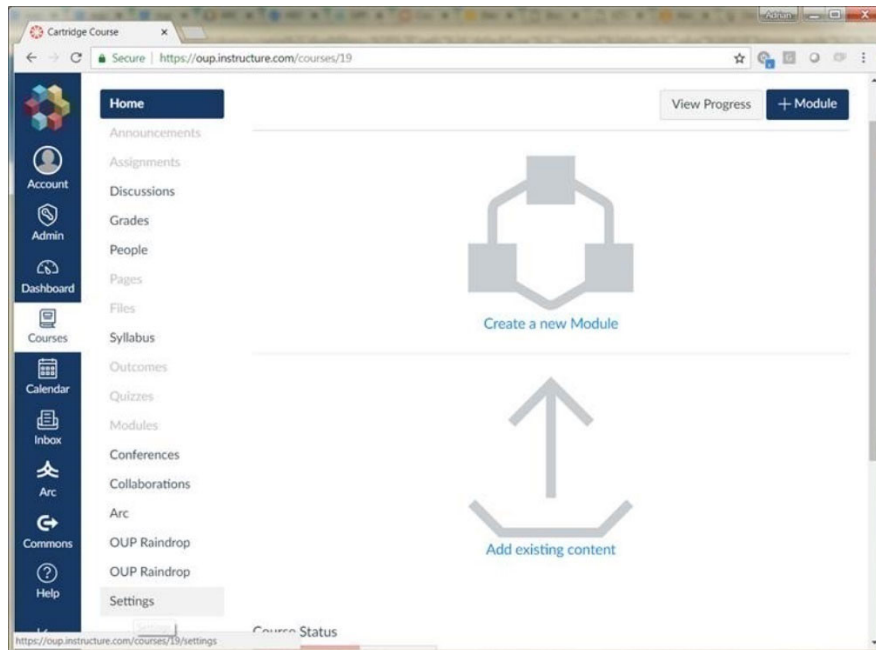
2. From the Dashboard click “Start a New Course”. If you already have a course shell set up, please go to step 3 below.



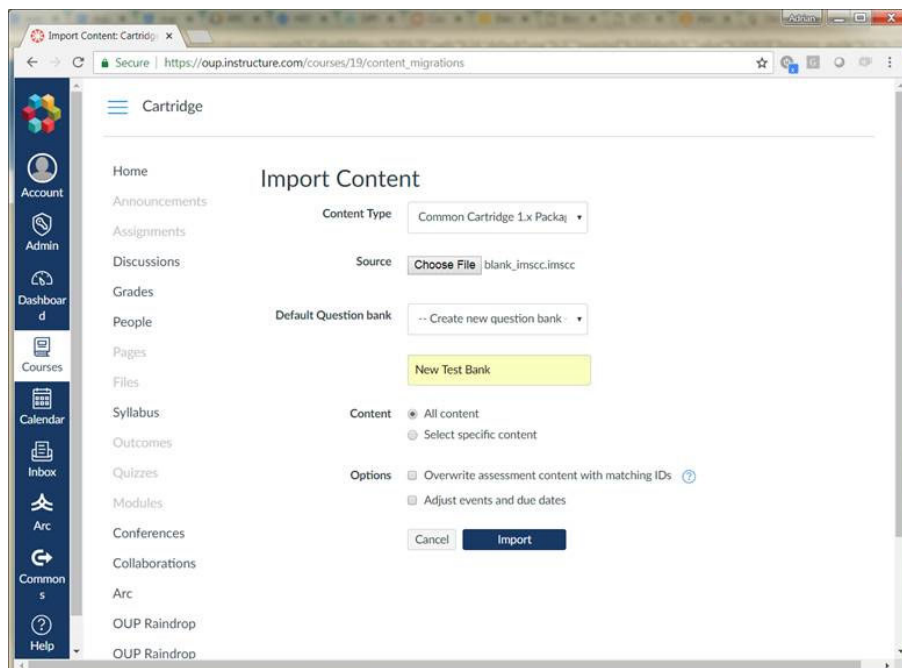
3. Enter the Course Name and License according to your institutional policies and click “Create Course”.



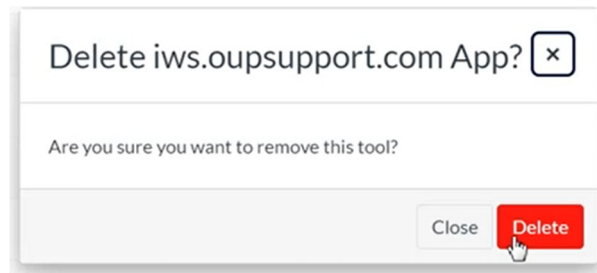
4. From the course home page click "Settings", then click "Add existing content".



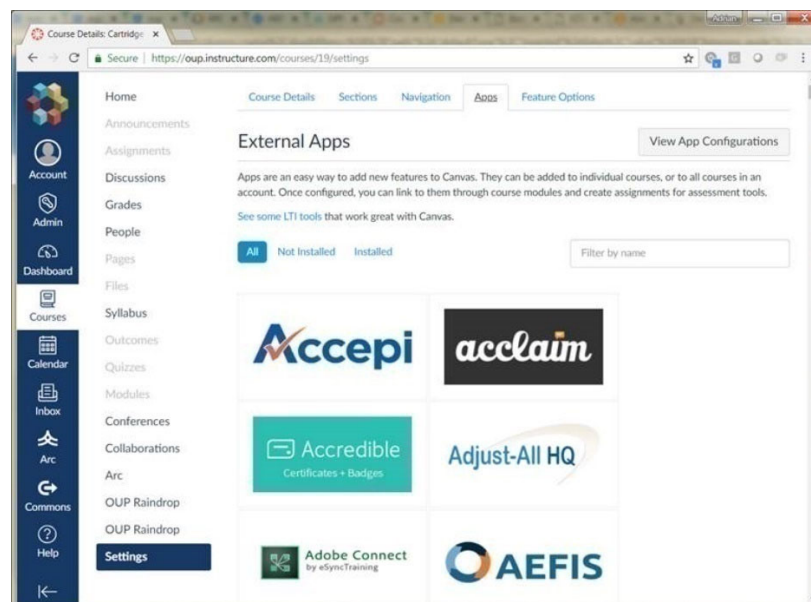
5. Under Import Content select "Common Cartridge 1.x Package" (**DO NOT SELECT** "Canvas Course Export Package") and then click "Choose File", select the imssc file provided to you, and click "Open". Select the question bank and click "All content". Finally, click "Import". The cartridge will then load into the course.



6. Return to the course home page. Click “Settings” and then click the “Apps” tab. Click the “View Apps configuration” button. Scroll down to find the app(s) called “iws.oupsupport.com”, click on the cogwheel to the right and select delete, and press delete to confirm.



7. Click on the main “Apps” tab. You will see your Cartridge under External Apps. Click on the appropriate cartridge and choose “View App Configurations”



8. Click “+App” and add the following information:

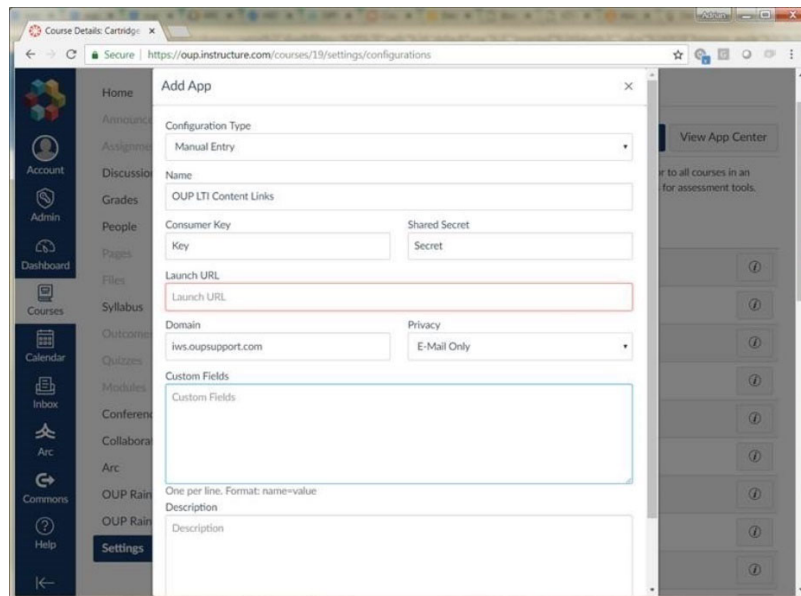
Configuration Type: Manual Entry
Name: OUP LTI Content Links
Consumer Key: Your provided key
Shared Secret: Your provided secret
Launch URL: LEAVE BLANK
Domain: iws.oupsupport.com

Privacy: Email Only OR Public (For course packages that will integrate with other tools, such as GoReact, the setting needs to be Public for student names to appear in the gradebook of the integrated tools).

Custom Fields: hideCreditCardPurchase=true.

Nb. If your institution has purchased IA, you can include the above to avoid confusing your students. This will disable the credit card purchasing option for them when they are redeeming access to content.

Description: Optional



9. Click Submit and return to the course home page. Click "Modules" to browse the content added to the course.

