

# Voluntary Product Accessibility Template (VPAT)

**Date:** March 20, 2020

**Name of Product:** Acrobatiq Delivery Platform

**Product Version:** 5.0.0

**Vendor Company Name:** Acrobatiq

**Vendor Contact Name:** Chris Doran, [chris.doran@vitalsource.com](mailto:chris.doran@vitalsource.com)

This VPAT pertains to capabilities of the Acrobatiq platform to deliver accessible content to learners, as authored in Smart Author. It is the responsibility of the content author to utilize these capabilities to enable an accessible learning experience. Acrobatiq makes every effort to ensure the platform is capable of delivering an accessible experience if the content entered into the platform follows best practices and the platform's accessibility features are properly utilized. Acrobatiq Smart Courseware, courseware designed and development by Acrobatiq, is covered by a separate VPAT. Acrobatiq strives to provide an engaging and supportive learning environment to all learners. Please share your questions and feedback with us at [accessibility@acrobatiq.com](mailto:accessibility@acrobatiq.com).

## Summary Table

<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based Internet Information and Applications		<b>See Section 1194.22 below</b>
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	

Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria		<b>See Section 1194.31 below</b>
Section 1194.41 Information, Documentation and Support		<b>See Section 1194.41 below</b>

## Section 1194.22 Web-based Internet information and applications – Detail

### VPAT™

### Voluntary Product Accessibility Template®

<i>Criteria</i>	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with exceptions	The application is capable of presenting equivalent alternate text for all non-text content (either using alt, longdesc or in the element content).  Image hotspot question type background image: <a href="https://acrobatiq.atlassian.net/browse/NDL-6943">https://acrobatiq.atlassian.net/browse/NDL-6943</a>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	The platform supports delivery of synchronized, closed-captions through integrations with third party video platforms such as Wistia and YouTube.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	The platform does not use color as the only indicator of color or status.  However, the authoring environment allows creation of course content that does not satisfy this requirement. For example, the authoring tools allow font styles which could be used to indicate importance of items. Content authors must review their materials to ensure compliance.

<p>(d) Documents shall be organized so they are readable without requiring an associated style sheet.</p>	<p>Supports</p>	<p>Style sheets are not necessary to access the content.</p>
<p>(e) Redundant text links shall be provided for each active region of a server-side image map.</p>	<p>Supports</p>	<p>Server-side image maps are not used in this web application.</p>
<p>(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.</p>	<p>Supports</p>	<p>Client-side image maps are not used in this web application.</p>
<p>(g) Row and column headers shall be identified for data tables.</p>	<p>Supports</p>	<p>All tables in the platform framework are accurately marked up. The platform authoring tools ensure a proper table structure.</p>
<p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p>	<p>Supports</p>	<p>All tables in the platform framework are accurately marked up. The platform authoring tools ensure a proper table structure.</p>
<p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p>	<p>Supports</p>	<p>There are no frames used directly by the platform.</p> <p>However, the authoring application allows users to add iframes to include HTML content and third party websites. It is the responsibility of the content author to ensure a title is provided for the platform to display.</p>
<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>Flashing components are not used in this web application.</p>
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-</p>	<p>Supports with exceptions</p>	<p>Text-only, alternate representations are either not applicable or provided automatically where required, with the exceptions noted below.</p>

<p>only page shall be updated whenever the primary page changes.</p>		<p>The platform provides tools to author slideshows, pan-and-zoom images, and other media elements. While these elements provide accessible controls and image alt text, we do not provide a consolidated, text-only representation. We plan to incorporate this in the future: <a href="https://acrobatiq.atlassian.net/browse/NDL-7000">https://acrobatiq.atlassian.net/browse/NDL-7000</a></p>
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Supports</p>	<p>All script output is read properly by assistive technology.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Not applicable</p>	<p>The platform itself does not require any browser plugins. It is possible for users utilizing the authoring tools to include such elements. It is their responsibility to ensure compliance or provide alternate representations.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with exceptions</p>	<p>All input fields are accessible except for one question type where the user selects a region of text, which needs only simple fixes. <a href="https://acrobatiq.atlassian.net/browse/NDL-7003">https://acrobatiq.atlassian.net/browse/NDL-7003</a></p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supports</p>	<p>Heading tags are used for page navigation and skip navigation links are provided.</p>
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Supports</p>	<p>Methods are provided to remove time constraints or adjust them appropriately.</p>

## Section 1194.31 Functional Performance Criteria – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports	Screen readers and magnification applications are fully supported.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	See comments from 1194.31 (a) above.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	Audio information is not used in platform.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	See comments from 1194.31 (c)
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	Speech is not necessary to use web site.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.

Supports

See comments from 1194.31 (a) above.

## Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

<i>Criteria</i>	<b>Level of Support &amp; Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Help and documentation for students is provided in platform. For example, the platform includes a guided tour which is offered in an accessible format. The form to contact support is accessible.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	This document is available to all users upon request and without additional charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	Product support is available to students by web based form and email. Instructors also have access to a web-based support portal (see link above) and standard non-TTY telephone and text based chat.