

Oxford University Press Accessibility Conformance Report

(Based on VPAT® Version 2.4)

Name of Product/Version: OUP eReader

Report Date: 9th October 2020

Product Description: The OUP eReader is browser based application that renders published content on www.learninglink.oup.com along with tools that make the content published by Oxford University Press as ePubs easy to read.

Contact Information: Please contact Customer Services in [North America or the United Kingdom](#).

Notes:

Evaluation Methods Used:

Oxford University Press has evaluated the eReader that renders ePubs hosted on learninglink.oup.com website for accessibility features and functionalities. The evaluation was conducted in accordance with WCAG 2.0 Success Criteria for Level AA conformance and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

An experienced accessibility checker assessed the epub and its related material according to following steps:

- Overall technical analysis of the epub against the Success Criteria for users with visual impairments, hearing impairments, and motor disabilities.
- Manual evaluation of the student and instructor resources pages of the epub using assistive software (JAWS, NVDA), voiceover and assessment tools (Axe, CCA), and keyboard-only approaches in order to identify issues that would affect Deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
 - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page and navigating using the keyboard.
 - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

Assessment has been conducted on the following platforms for desktop and mobile devices

Device	OS Version	Browser	Tools	Comments
Desktop	Windows 10	Chrome	1.JAWS,NVDA	1.Screen Reader for Desktop Browser
			2.CCA	2.Tool Validates Color contrast ratio
Mobile	IOS	Safari	Voice over	Screen Reader for IOS device
Desktop	Mac OSX	Safari	Voice over	Screen Reader for Mac device

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A Level AA
Web Content Accessibility Guidelines 2.1	Level A Level AA
Section 508 as published in 2017, at https://www.section508.gov	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 – Web, Chapter 10 – Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 – Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The eReader is compatible with screen readers and utilizes the text alternatives for non-text items. • The IFrames and Form fields are labeled for accessibility. • The learninglink.oup.com application uses standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • The learninglink.oup.com application does not have any pre-recorded ‘audio only’ or pre-recorded ‘video-only’ media. • Where alternate transcripts are provided, the eReader renders them for screen readers.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The eReader has provision for displaying the pre-recorded captions (text alternative), enabling users with hearing impairments to understand content in videos and they are being captioned without any issues. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The eReader supports captions, transcripts, and audio descriptions. • The audio player supports transcripts. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The learninglink.oup.com application, that hosts eBooks rendered by the eReader, uses semantically correct markup so that information, structure, and relationships can be understood independent of presentation. • Links and images are unique and contextual making it easy for users to navigate options. • Headings and landmarks are used to help convey relationship between content. • In Mac platform alone, when a page is opened, then the total number of pages in the content/application is not being read out by Screen reader.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The Learning Link web application that uses the eReader generates semantically correct markup to allow assistive technologies to interpret the meaning of content and controls. • Pages are linear and read clearly without style sheets. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The learninglink.oup.com application, along with the eReader does not rely on sensory characteristics such as shape, size, visual location, orientation, or sound for instructions. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Color is only used as a decorative or supplemental attribute of user interface elements. • A textual representation is always used as the primary mechanism for conveying information. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • There is no audio that plays automatically. • The video player provides capabilities for pausing and adjusting the volume of video content with keyboard control and labels for screen reader access. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • learninglink.oup.com is a web-based application and the eReader supports standard keyboard navigation and input functions such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections. • All functionalities are designed to be operable using the keyboard alone. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • learninglink.oup.com is a web-based application that supports standard keyboard navigation and ensures that keyboard users who are using eReader cannot be trapped in a subset of content. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p data-bbox="96 147 632 180"><u>2.1.4 Character Key Shortcuts</u> (Level A)</p> <p data-bbox="96 220 281 253">Also applies to:</p> <p data-bbox="96 293 338 318">EN 301 549 Criteria</p> <ul data-bbox="142 367 730 594" style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p data-bbox="96 634 302 659">2017 Section 508</p> <ul data-bbox="142 708 470 805" style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p data-bbox="1058 480 1241 545">Web: Not Applicable</p>	<p data-bbox="1329 480 1892 545">Web: <ul style="list-style-type: none"> • No custom keyboard shortcuts are used. </p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Session timeout functionality is not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no moving or blinking elements, and not contents that auto-update with scrolling.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no flashing, sliding or blinking elements in the application.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Skip to main content links, headings and landmarks help users avoid repetitive and non-essential content. • ‘Skip to Main Content functionality’ is not supported by iPhones. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) – Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Web pages within the application have descriptive titles that indicate the topic or purpose of each page. • Screen-readers can interact with the eReader and read the titles of all pages. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The learninglink.oup.com application, that uses the eReader, has a logical tab order through interactive elements such as links and form controls. • Visible tab stops are provided within the application that is being read by screen reader. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The EReader supports functionality for descriptive label attributes for links. • Links are unique and contextual. • No known defects.
<p><u>2.5.1 Pointer Gestures</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No multipoint or path-based gestures are used.
<p><u>2.5.2 Pointer Cancellation</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.
<p><u>2.5.3 Label in Name</u> (Level A)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
<p><u>2.5.4 Motion Actuation</u> (Level A)</p>	<p>Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Motion Actuation functionality is not applicable

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The application uses the language attribute on the HTML element to specify the default language of each page. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • When a component in learninglink.oup.com application through the eReader user interface correctly receives focus without initiating a change of context. • The interface uses visible on-focus states and applies a combination color and border effect to highlight the focused element. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports with Exceptions</p>	<p>Web:</p> <ul style="list-style-type: none"> • The product does not warn the user before making a change of context or submission of forms. • The system does not have event handlers to trigger context change. Therefore, in certain cases clicking on a link will open an item in a new tab and shift focus automatically without notifying the user.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no form fields apart from login, which validates the inputs provided by user. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Labels are provided for elements requiring user input. • The eReader uses standard HTML and WAI-ARIA attributes to associate labels and instructions to user interface elements. • Forms have clear headings, labels, field sets and buttons. • Inline help is provided as needed. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Correctly receives focus without initiating a change of context. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The application provides proper name, role, value, and current state. • No known defects.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Application does not contain any live video contents.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The audio player supports audio descriptions and transcripts.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. • For example, a page is shown in either portrait or in landscape based on the user’s chosen orientation. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.5 Identify Input Purpose</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The purpose of each input field collecting information about the user can be programmatically determined. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Foreground to Background contrast and visual presentation of text adheres to standards. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The learninglink.oup.com application and the eReader supports standard zoom capabilities built into modern web browsers and operating systems. • The font sizes are relative, and text can be resized without loss of functionality. • Resize happens when user changes font size from Google Chrome and after user clicks refresh. Resize does not occur if page is not refreshed. • To change the font size, user can zoom the page and refresh.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The site does not use images of text other than logotypes. • No known defects.
<p>1.4.10 Reflow (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: • Vertical scrolling content at a width equivalent to 320 CSS pixels. • Horizontal scrolling content at a height equivalent to 256 CSS pixels.
<p>1.4.11 Non-text Contrast (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The visual presentation of the interface components has a contrast ratio of at least 3:1 against adjacent colors, provided the administrator has configured “High contrast” settings. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • No loss of content or functionality occurs by changing line height, line spacing, letter spacing or word spacing. • No known defects.
<p>1.4.13 Content on Hover or Focus (Level AA)</p>	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Hover does not trigger additional content to become available. • No known defects.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The learninglink.oup.com application, subsequently the eReader, provides capabilities for incorporating navigation links and search functions in user interfaces. • Headings, landmarks and unique link and button names help users navigate pages quickly. • Pages have consistent navigation areas. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Pages have descriptive headings and labels. • Labels are unique and contextual clearly describing topic and purpose. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • The application uses visual changes to elements to indicate the current position of focus. • Each page has a logical tab order and visible tab focus. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • The human language of each passage or phrase in the content can be programmatically determined, as there are no changes in the language of the product. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p style="text-align: center;">Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Components that have the same functionality within the product are identified consistently. • No known defects.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • Error Suggestions scenarios are not applicable for the application.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p style="text-align: center;">Web: Not Applicable</p>	<p>Web:</p> <ul style="list-style-type: none"> • There are no form submissions that deal with sensitive information.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> • Status messages have an appropriate ARIA role. • No known defects.

Table 3: Success Criteria, Level AAA

Note: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Components are accessible to those without vision who use assistive technology such as screen readers.
302.2 With Limited Vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, who can zoom the page screen to 200% and can use magnification tools such as zoom text. However, there are certain areas like total number of pages (in Mac alone) and state of button being expanded or collapsed are not being read-out to users.
302.3 Without Perception of Color	Supports	Color is not the only visual means of conveying information, alternate methods used. However, the conformance is dependent on the content in the ePub
302.4 Without Hearing	Supports	The conformance is also dependent on the published video / audio caption(s) content in the ePub.
302.5 With Limited Hearing	Supports	The conformance is also dependent on the published video / audio caption(s) content in the ePub.
302.6 Without Speech	Not Applicable	The product does not require speech input.
302.7 With Limited Manipulation	Supports	All components are keyboard-accessible.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	All the components of the applications are designed in such a way that related buttons are placed near each other to minimize mouse movements.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The content associated are all clearly meted out to user.

Chapter 4: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See WCAG 2.1 section	See information in WCAG section
502 Interoperability with Assistive Technology		Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Understanding Human Communication is not considered platform software as defined by Section 508.
502.2.2 No Disruption of Accessibility Features	Supports	The application is compatible with operating system and browser accessibility features configured by the user.
502.3 Accessibility Services		Heading cell – no response required
502.3.1 Object Information	Supports	The product uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to Assistive Technologies. This includes the use of “role”, “aria-invalid”, and “aria-required” attributes.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supports	The product uses standard HTML or ARIA object roles for maximum compatibility with assistive technologies.
502.3.3 Row, Column, and Headers	Supports	The product uses standard HTML attributes to define table structure and relationships, including column headers, to Assistive Technologies. In some cases, the presence of table is not conveyed by screen reader to user. Table captions are not provided.
502.3.4 Values	Supports with Exceptions	The product uses standard HTML or and ARIA object attributes for maximum compatibility with assistive technologies. In Mac platform alone, when a page is opened, then the total number of pages in the content/application is not being read out by Screen reader.
502.3.5 Modification of Values	Supports	The product uses standard HTML or and ARIA object attributes for maximum compatibility with assistive technologies.
502.3.6 Label Relationship	Supports	The product uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies. This includes the use of “<label>” and “aria-labelledby” attributes.
502.3.7 Hierarchical Relationships	Supports	The product uses standard HTML markup to express hierarchical relationships.
502.3.8 Text	Supports	The product renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.9 Modification of Text	Supports	The product renders strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.10 List of Actions	Supports	The product uses standard HTML or and ARIA object attributes for maximum compatibility with assistive technologies.
502.3.11 Actions on Objects	Supports	The product uses standard HTML or and ARIA object attributes for maximum compatibility with assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Supports	The product uses visual changes to elements to indicate the current position of focus.
502.3.13 Modification of Focus Cursor	Supports	The product uses standard HTML elements with standard cursor controls for user input.
502.3.14 Event Notification	Supports	The product support web hooks to programmatically channel changes to assistive technologies.
502.4 Platform Accessibility Features	Not Applicable	Understanding Human Communication is not considered platform software as defined by Section 508.
503 Applications		Heading cell – no response required
503.2 User Preferences	Supports	The product respects user preferences from platform or OS settings.
503.3 Alternative User Interfaces	Not Applicable	Understanding Human Communication does not provide any alternative user interfaces that function as assistive technology.
503.4 User Controls for Captions and Audio Description		Heading cell – no response required
503.4.1 Caption Controls	Supports	
503.4.2 Audio Description Controls	Supports	.
504 Authoring Tools		Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.1 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Supports	
504.3 Prompts	Supports	
504.4 Templates	Not Applicable	

Chapter 6: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		Heading cell – no response required
602 Support Documentation		Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	All documentation uses semantic HTML markup and is programmatically scanned for accessibility issues
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All pages contain a “print to PDF” button.
603 Support Service		Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.2.1 Usage without vision	Supports	Components are accessible to those without vision who use assistive technology such as screen readers.
7.2.2 Usage with limited vision	Supports with Exceptions	All components are accessible to those with low vision who use assistive technology such as screen readers, who can zoom the page screen to 200% and can use magnification tools such as zoom text. However, there are certain areas like total number of pages (in Mac alone) and state of button being expanded or collapsed are not being read-out to users.
7.2.3 Usage without perception of color	Supports	Color is not the only visual means of conveying information, alternate methods used. However, the conformance is dependent on the content in the ePub.
7.2.4 Usage without hearing	Supports	The conformance is also dependent on the published video / audio caption(s) content in the ePub.

Criteria	Conformance Level	Remarks and Explanations
7.2.5 Usage with limited hearing	Supports	The conformance is also dependent on the published video / audio caption(s) content in the ePub.
7.2.6 Usage with no or limited vocal capability	Not Applicable	The product does not require speech input.
7.2.7 Usage with limited manipulation or strength	Supports	All components are keyboard-accessible.
7.2.8 Usage with limited reach	Supports	The components of the applications are designed in such a way that related buttons are placed near each other that minimize the mouse movements.
7.2.9 Minimize photosensitive seizure triggers	Supports	The product does not include visual features with flashing that could trigger seizures.
7.2.10 Usage with limited cognition, language or learning	Supports with Exceptions	The content associated are all clearly meted out to user.
7.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: [Generic Requirements](#)

Notes: The product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: The product does not offer two-way voice communication and is therefore not subject to the requirements of this section.

Chapter 7: [ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
6.1.1 Captioning playback	Supports	
6.1.2 Captioning synchronization	Supports	
6.1.3 Preservation of captioning	Not Applicable	
6.1.4 Captions characteristics	Not Applicable	
6.1.5 Spoken subtitles	Supports	
6.2.1 Audio description playback	Supports	
6.2.2 Audio description synchronization	Supports	
6.2.3 Preservation of audio description	Not Applicable	
6.3 User controls for captions and audio description	Supports	

Chapter 8: [Hardware](#)

Notes: The product is a web software application and is not subject to the requirements of this section.

Chapter 9: [Web](#) (see [WCAG 2.1 section](#))

Notes:

Chapter 10: [Non-web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.1 section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

Chapter 11: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.1 section	Heading cell – no response required
11.2.2 Software success criteria (closed functionality)	See WCAG 2.1 section	See information in WCAG 2.x section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.5.2.3 Use of accessibility services	Supports	The product uses standard platform accessibility services.
11.3.2.4 Assistive technology	Not Applicable	The product is not itself an assistive technology.
11.3.2.5 Object information	Supports	The product uses WAI-ARIA attributes to describe the role, state, and description of user interface elements to Assistive Technologies. The includes the use of “role”, “aria-invalid”, and “aria-required” attributes.
11.3.2.6 Row, column, and headers	Supports	The product uses standard HTML attributes to define table structure and relationships, including column headers, to Assistive Technologies.
11.3.2.7 Values	Supports with Exceptions	The product uses standard HTML or and ARIA object attributes for maximum compatibility with assistive technologies. In Mac platform alone, when a page is opened, then the total number of pages in the content/application is not being read out by Screen reader.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.8 Label relationships	Supports	The product uses standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to Assistive Technologies. This includes the use of “<label>” and “aria-labelledby” attributes.
11.3.2.9 Parent-child relationships	Supports	
11.3.2.10 Text	Supports	
11.3.2.11 List of available actions	Supports	
11.3.2.12 Execution of available actions	Supports	
11.3.2.13 Tracking of focus and selection attributes	Supports	
11.3.2.14 Modification of focus and selection attributes	Supports	The product uses standard HTML elements with standard cursor controls for user input.
11.3.2.15 Change notification	Supports	The product support web hooks to programmatically channel changes to assistive technologies.
11.3.2.16 Modifications of states and properties	Supports	
11.3.2.17 Modifications of values and text	Supports	
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	The product is not considered platform software as defined by EN 301 549.
11.4.2 No disruption of accessibility features	Supports	
11.5 User preferences	Supports	The product respects user preferences from platform or OS settings.
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation	See WCAG 2.1 section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

Chapter [12: Documentation and Support Services](#)

Notes: The product does not offer support services and is therefore not subject to the requirements of this section.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The product does not offer relay or emergency service access and is therefore not subject to the requirements of this section.

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