

OXFORD learning link direct

Jazz: Race and Social Change (1870-2019)

Welcome to *Jazz!* To help you get off to a smooth start this term, this Student Quick Start Guide will cover essential information about using and accessing your text's digital resources within your school's learning management system (LMS) via Oxford Learning Link Direct.

What's Inside

- [Activating Your Access to Resources](#)
- [Getting Acquainted with Your Resources](#)
- [Where to Go for More Help](#)
- [Student FAQ](#)

How Students Will Register for Your Course

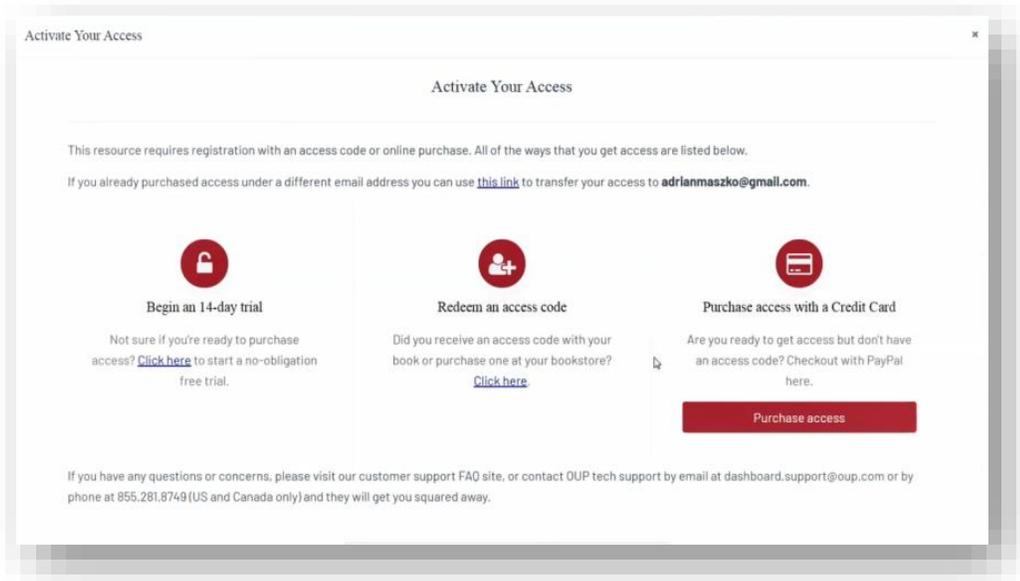
Follow these 3 simple steps to activate your access to the Oxford materials in your LMS.

Step 1: Navigate

- First, log in to your institution's learning management system (LMS) and access your course.

Step 2: Activate Access

- The Oxford University Press resources will look a lot like the other resources in your course; however, the first time you encounter one that's protected you'll be asked to Activate your Access by entering a redemption code, purchasing access, or starting a free trial.



STUDENT QUICK START GUIDE: ACTIVATING YOUR ACCESS TO RESOURCES

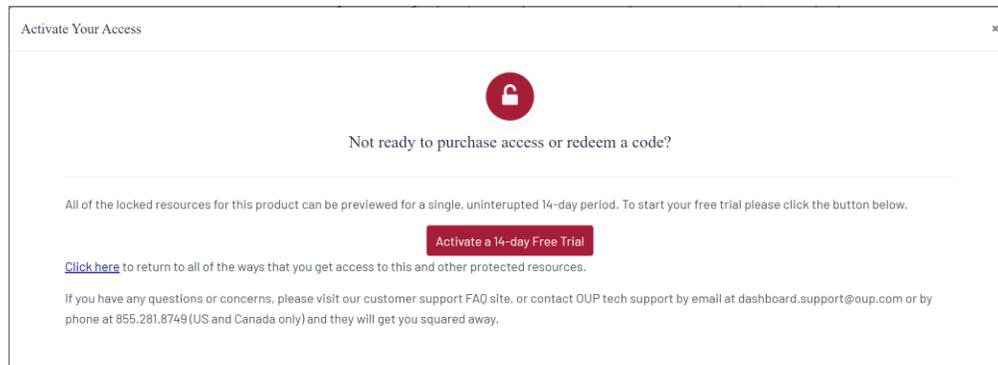
- **If you select “Redeem an access code”,** you’ll be prompted to enter the access code you received with the purchase of your book or through your bookstore and then hit “Redeem”. You’ll then have access for the duration of time denoted with the code.

- **If you select “Purchase access with a Credit Card”,** you’ll be prompted to checkout with PayPal. You will notice that much of the information has been populated.
- Finished entering your information, click “Continue,” and follow the prompts to process your purchase.

Note that no PayPal account is required for this process. You may choose to use one or checkout as a guest.

STUDENT QUICK START GUIDE: ACTIVATING YOUR ACCESS TO RESOURCES

- **If you select “Begin a trial”, you will have full access to your Oxford course material for the duration of the trial length specified on the screen. After the completion of the trial period, you will be prompted to redeem an access code or purchase access in order to continue accessing protected content.**
 - OUP will automatically count down the days of your free trial
 - All of your work during the trial period will be saved!



Step 3: Use

- Return to your course in your institution’s LMS; then, **try opening the same resource that had been locked before.** Notice that it’s no longer locked!

Need help? Contact the Digital Support Team at:

Email: LearningLinkDirect.Support@oup.com

Phone: 855-281-8749

Website: <https://oup.softwareassist.com/>

Digital Support Hours:

- Monday–Friday: 9:00am–11:00pm (EST)
- Saturday: 11:30am–8:00pm (EST)
- Sunday: 11:30am–11:00pm (EST)

What You Will Find

Student access to Oxford’s digital learning Resources for *Jazz* includes:

An Enhanced e-Book that integrates the text’s engaging narrative with a rich assortment of multimedia resources, including audio, video, and self-quizzes. The e-Book is searchable and features bookmarking, highlighting, and note-taking tools.

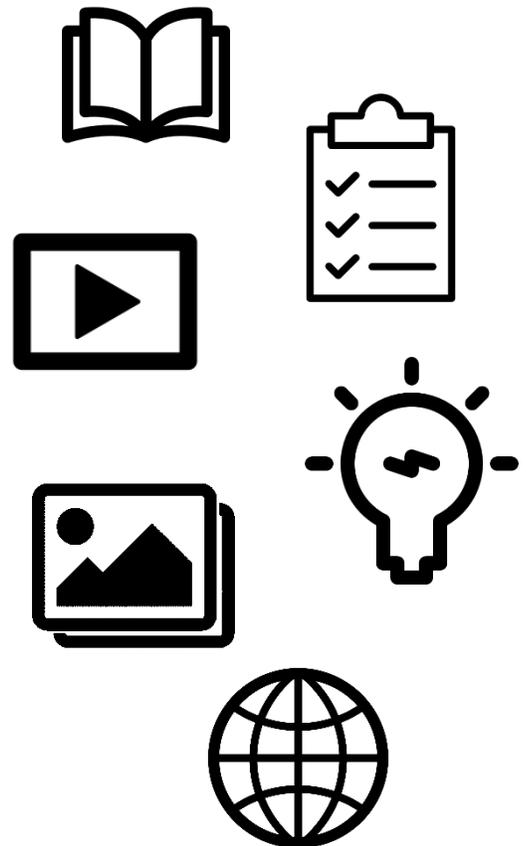
Streaming audio and Spotify links providing students with access to high quality recordings of examples discussed in the text

Digital Listening Guides that animate the in-text Listening Guides, making it easier for students to follow along with the music

Performance videos, six in total, featuring key artists

Chapter Quizzes that test students’ knowledge and comprehension of key ideas

Chapter Study Guides featuring chapter outlines, lists of listening selections, and key terms and people



***NOTE:** activities and quizzes completed in the eBook are for self-study and do NOT report to a gradebook. Results will only be recorded for assessments assigned and accessed through your LMS Home or Assignments screen.

Using Oxford Insight Study Guide

Your Oxford Learning Cloud course incorporates Oxford Insight Study Guide, a powerful, personalized digital learning tool designed to help you succeed in your course.

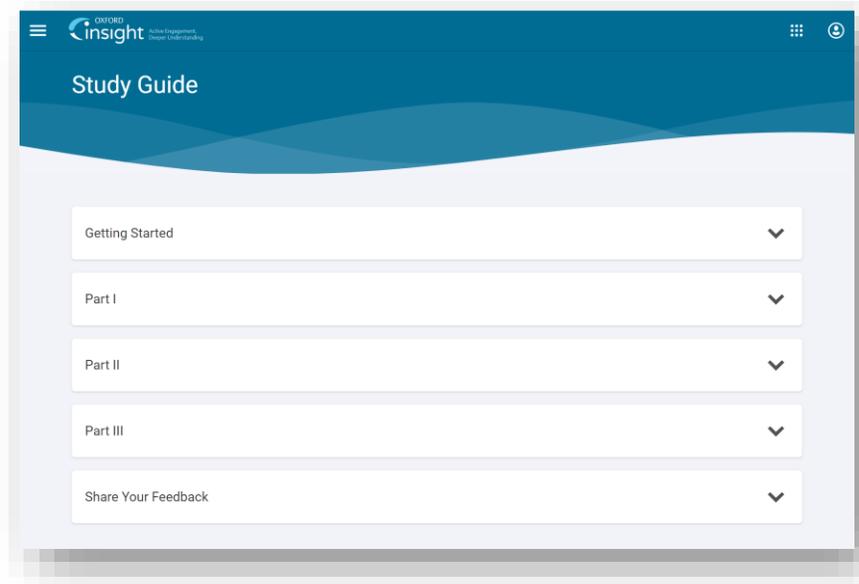
Use Oxford Insight Study Guide to:

- Check and reinforce your understanding of what you read in your textbook
- Get personal practice that prioritizes the areas where you need the most help
- Prepare for high-stakes exams in fun, game-like environment
- Optimize your learning—and your grades



Navigating the Study Guide

- Click on the **Oxford Insight Study Guide** module within your course in your school's LMS
- Review the **Getting Started** unit with the guide, an introductory walkthrough of the Insight Study Guide student experience.
- **A study guide module for each chapter of your text** can be accessed from your Study Guide homepage.
- Be sure to **Share Your Feedback** on your study guide experience via the brief survey at the bottom of the course.



STUDENT QUICK START GUIDE: WHERE TO GO FOR MORE HELP

Contact the Oxford University Press Digital Support Team for assistance with:

- Redeeming an access code or activating access to Oxford materials in your LMS
- Content issues/concerns

Oxford University Press Digital Support

Email: LearningLinkDirect.Support@oup.com

Phone: 855-281-8749

Website: <https://oup.softwareassist.com/>

Digital Support Hours:

- Monday–Friday: 9:00am–11:00pm (EST)
- Saturday: 11:30am–8:00pm (EST)
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Support Tips:

- Don't be shy about calling. Often the quickest and most efficient way to resolve your issue is by phone.
- Record the incident or case number that the Support team assigns to your question/request. Your instructor may ask for this if you are concerned that your issue may impact your ability to complete coursework
- If you are reaching out about difficulties registering with an access code, please be prepared to provide your code to the Support team.

Contact your school's IT Department for assistance with:

- Accessing your school's learning management system
- Non-Oxford content

Q: How do I activate access to the digital resources for my textbook?

A: Follow the three simple steps listed in the [Activating Access to Resources](#) section to begin using Oxford's digital learning resources.

Q: What technical support resources are available to me?

A: Our dedicated **Digital Support Team** is available by phone and email to assist students with technical questions. For support regarding Oxford content or gaining access to Oxford content, contact our Digital Support Team at:

- **Email:** LearningLinkDirect.Support@oup.com
- **Phone:** 855-281-8749
- **Website:** <https://oup.softwareassist.com/>
- **Digital Support Team Hours:**
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Q: Is it really worth accessing OUP's digital learning resources for this course?

A: Yes! OUP's premium digital content will help you succeed in your course and complete assignments.

Q: How long will I have access to the digital learning tools for my book?

A: You will have access to OUP's digital content for **the duration of your course**.

Q: Is access to the digital learning resources included if I purchase a new book?

A: Yes! **All new print and digital copies of the text automatically include a one-time-use access code that allows students to unlock our premium digital content for no additional cost.**

Q: What if I purchased a used or old edition of the book?

A: If you purchased a used book, OUP provides you with the option to purchase **stand-alone access** to our digital content.

Q: What if I'm not prepared to purchase the text or stand-alone access at the start of the term?

A: Students who are not prepared to redeem their access code or purchase access at the start of the term will have the option to activate a 14-day free trial. Additional details can be found in the [Activating Access to Resources](#) section of this guide. This free trial option ensures that you'll have access to an eBook and all of the material that you'll need for your class on day one.

Q: Which internet browsers best supports the use of OUP's digital learning resources?

A: OUP's digital learning resources work best with **Chrome** and **Firefox**. Use of Internet Explorer is strongly discouraged.

Q: What do I do if I am having problems logging into my course?

A: If you can't login to your school's learning management system (LMS), contact your local IT department . If you're having trouble accessing Oxford content within your LMS, contact the OUP Digital Support team referenced previously.